

KU DE TA

Ku De Ta Terms & Conditions

Welcome to Ku De Ta, where refined island living meets laid-back indulgence. We invite you to unwind and savour every moment in our unique space. To ensure a harmonious experience for all, we kindly ask that you respect our team, fellow guests, and the environment we've thoughtfully curated. By entering our venue, you agree to the following Terms & Conditions, which are in place to protect and enhance our shared experience.

OPERATING HOURS

Ku De Ta is open daily from 8 AM until late.

Kindly note that our operating hours may occasionally change for special events or private functions. We will always endeavour to provide advance notice of any changes.

RESERVATIONS & BOOKING POLICY

Table Reservations

- We accept reservations up to 9 PM for the Dining Area and up to 3 PM for Fidel Lounge and Beach Deck; after these times, the spaces are available for walk-ins on a first-come, first-served basis – no minimum spend applies.
- Each reservation is allocated a two-hour dining period to ensure fair and timely seating for all guests.
- Reserved tables are held for up to 15 minutes from the scheduled time. If you do not arrive or inform us of a delay, and we are unable to reach you within that time, the reservation will be automatically released. Late arrivals will be accommodated based on availability.

Daybed Bookings

- Each daybed accommodates up to 3 guests. Please ensure you book the appropriate number of daybeds according to your group size.
- Minimum spend applies and may vary during special events. The amount is fully credited toward food & beverage purchases. Any remaining balance is non-transferable.
- Full payment of the minimum spend is required to secure the bookings.
- All payments received are non-refundable; however, rescheduling to another day or transferring to another party may be requested at least 48 hours prior to the original booking time, subject to availability.
- Daybed bookings are held for up to 30 minutes from the scheduled time. If you do not arrive or inform us of a delay, and we are unable to reach you within that time, the booking will be released for walk-ins. Should you arrive or contact us after this holding window, we will accommodate based on availability, though the minimum spend remains non-refundable, even if the new area does not require one.
- No-shows may result in forfeiting your booking and any associated payments.
- Ku De Ta is not liable for any unauthorised transfer or resale of daybed bookings.

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General Policy

- Regular reservations are available for up to 9 guests. For bookings of 10 or more, please contact our team directly at reservations@kudeta.com, or use our "Private Events" enquiry button on the website. Our team will assist with private events, group bookings and any specific requirements.
 - After completing your booking, a confirmation email will be sent to the address provided. If it does not arrive within 24 hours or contains any discrepancies, please reach out to us promptly.
 - Please note that travel times to Ku De Ta may vary depending on traffic conditions. As a general guideline, it takes approximately 60 minutes from Nusa Dua, Uluwatu, and Tanah Lot; 45 minutes from Jimbaran and Sanur; and 90 minutes from Ubud. We recommend allowing extra time for your journey to ensure timely arrival.
 - In the event of adverse weather conditions during your visit, we will do our best to reallocate your table to an indoor area where possible. Preferred seating is not guaranteed.
 - We strive to accommodate guest requests, including dietary requirements and special occasions. However, we are unable to accommodate requests for alternative timings or changes to party size.
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PAYMENT

- All prices are in Indonesian Rupiah (IDR) in accordance with Indonesian law.
 - All transactions are subject to 8% service charge and 10% government tax.
 - Accepted payment methods in the venue include cash, credit/debit cards (Visa, MasterCard, Amex, JCB, UnionPay, and local bank cards).
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DRESS CODE

- **Daytime:** Casual attire is welcome. Guests are expected to be appropriately dressed in dining areas.
 - **Evening (6 PM onwards):** Smart casual is required. Singlets and sport/board shorts are not permitted.
 - **General:** Branded alcohol merchandise is not permitted. Swimwear is allowed only within pool areas.
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VENUE ACCESS & FAMILY DAY

- All guests are welcome, including children. However, children must be supervised by an adult at all times.
 - Every Sunday, we host a Family Day program with kids' activities from 10 AM to 2 PM. If you're seeking a family-friendly atmosphere, you're welcome to join us. However, if you prefer a quieter environment, we recommend planning your visit for another day.
 - Some special events may be restricted to adults only.
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PROHIBITED ITEMS

To preserve the comfort and safety of all guests, the following are not permitted:

- **Outside food and beverages**
- **Pets**
- **Props or decorations** (e.g., large flower arrangements, balloons) that may disturb other guests – small décor is allowed on your allocated space and is subject to prior approval
- **Inflatables or floaties** (due to limited pool space; small children's floaties are acceptable)
- **Professional photography or filming equipment** (e.g., drones, telescopic lenses) unless there is prior approval by Ku De Ta Management
- **Weapons, sharp or dangerous items.** The exception to this rule is our in-house Police or when we have Police or Army escorting VIP guests, Politicians, etc
- **Illegal substances** – Indonesia enforces strict laws regarding drugs

Please note that all vehicles and bags are subject to inspection by security at the entrance. Our management reserves all rights to refuse entry. Non-permitted items will be labelled and held by our Guest Relations team until departure.

SMOKING AREAS

Smoking is only permitted in designated smoking areas. Please check with our team to ensure your preferred seating aligns with our smoking/non-smoking areas.

BEHAVIOUR & CONDUCT

Ku De Ta reserves the right to deny entry or remove guests whose conduct is disruptive, unsafe behaviour, or in violation of our Terms & Conditions. No refunds will be issued in such cases. We expect all guests to behave respectfully toward staff and other guests at all times.

FORCE MAJEURE

Force Majeure refers to any event beyond our control that prevents us from fulfilling our obligations. This includes, but is not limited to, natural disasters, strikes, riots, war, acts of terrorism, airline cancellations, government actions, pandemics, or any unforeseen circumstance.

In the event of Force Majeure, if we are unable to provide services or you are unable to attend, you may either reschedule your booking or receive a refund, excluding the booking fee.

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DISCLAIMER

- Ku De Ta is not liable for injury, loss, or damage where negligence cannot be attributed to the owners/operators.
 - Guests are responsible for their own personal belongings. Ku De Ta does not accept responsibility for lost, stolen, or damaged items.
 - By entering the venue, guests agree to comply with all venue rules and regulations.
 - Guests assume all risks related to activities at the venue and agree to indemnify Ku De Ta against any claims, losses, damages, or expenses resulting from their actions or breach of these terms.
 - In case of an emergency, guests grant permission to Ku De Ta's staff to act on their behalf, including arranging for medical assistance or transportation at their own expense.
 - We reserve the right to close all or part of the venue (including beach access) temporarily or permanently at our discretion due to unforeseen circumstances, adverse weather, or other reasons.
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PHOTOGRAPHY & MEDIA USE

Photos or video taken by our in-house Creative Team during your visit may be used for Ku De Ta's promotional purposes. By entering the venue, you consent to this usage. If you prefer not to be photographed, please inform our team upon arrival.

PRIVACY & DATA PROTECTION

Any personal information you provide to Ku De Ta will be handled with confidentiality and used solely to process bookings or improve guest experience. Your data will not be shared with third parties without your consent.

CHANGES TO TERMS

Ku De Ta reserves the right to update these Terms & Conditions at any time without prior notice. The most current version will always be available on our official website.

If you have any questions regarding these Terms & Conditions, please contact our team at info@kudeta.com.